

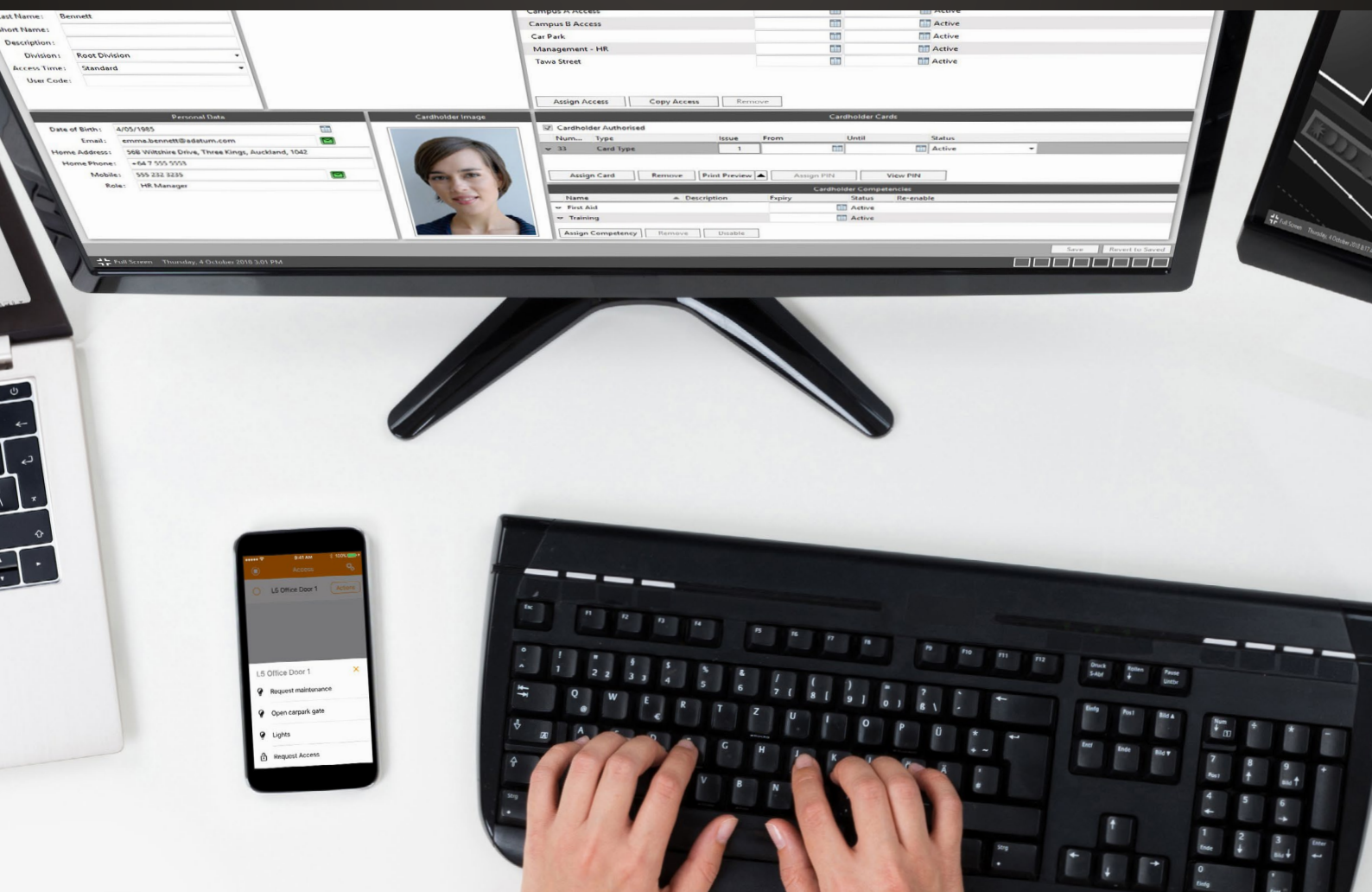
# Command Centre

Complete site control from one central management platform



[security.gallagher.com](http://security.gallagher.com)

**Security**



# This is Command Centre

Command Centre is the powerful software at the heart of Gallagher Security's integrated solutions, providing a central management platform designed to give you complete site control.

## You're in control

Command Centre is fully configurable to meet the unique needs of your site, from perimeter solutions, intelligent access control and building management right through to critical sites with some of today's highest security requirements.

Command Centre provides centralized site visibility and monitoring, ensuring situational awareness for all buildings and the perimeter on both local and remote sites. Information is displayed in real-time, allowing a quick and accurate response to security threats, while data visualization and reporting enables you to make operational decisions with greater precision.

Fully scalable and supported by continuous investment in research and development, Command Centre will support your future growth and changing security requirements. Compliant with many requirements and standards globally, Command Centre also allows you to roll out the same security solutions in any location.

This is Command Centre, designed with your people, site, business and building management in mind.



### People management

Keep people safe with intelligent access control management, powerful emergency response capabilities, mobile access solutions and simple, effective cardholder and credential management.



### Site management

Protect your people and assets with enhanced site monitoring and situational awareness, alarm management, effective perimeter security, advanced reporting and flexible mobile solutions, all controlled from one powerful platform.



### Business management

Ensure business continuity and operational flow through efficient management of workforce compliance and safety. Provide proof of compliance with accurate, timely auditing and reporting.



### Building management

Create efficiencies through integration with building management systems to reduce energy costs, identify critical faults early, and support modern work environments.





# People management

Command Centre ensures your duty of care is met with a high degree of control and certainty when it comes to people, their location and movement on site.

Get the peace of mind that comes from intelligent access control management, powerful emergency response capabilities, and efficient credential and cardholder management. Combined with Command Centre's advanced reporting and auditing features, you can be confident that the right people are in the right places at the right times.

## Intelligent access control

Whether there are 10 or 100,000 cardholders in your system, Command Centre allows you to efficiently and reliably manage all access permissions for employees, contractors and visitors to your site.

Seamless integration allows Command Centre to interface to and exchange information with third-party systems, from HR systems to CCTV and elevators, allowing you to automate access decisions and proactively manage site access from one software platform. Schedules can be conveniently configured to control access to rooms and resources.

## Easy credential management

Command Centre integrates with your HR system to allow you to simply and efficiently manage your people, saving time and money.

Record details of lost, stolen, disabled, expired or active card status against individuals in Command Centre, creating irrefutable audit trails. Manage cardholder access, biometric credentials, cards and photo identification, and record any number of personal data fields (PDFs) against individuals for easy access to information.

## Visitor and contractor management

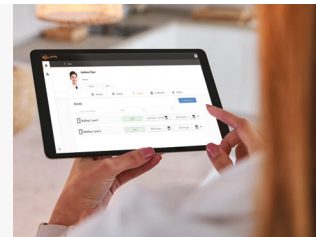
Command Centre features offer easy, seamless management of contractors and visitors to your site.

- Manage and control access for visitors with extensive pre-registration and reception-based functionality.
- Allow sites to share host, visit and visitor configuration so that visitors arriving on site can be managed from either a reception workstation or a kiosk.
- Automatically remove access on visit completion, or when a visitor badges their card at an off site reader.

- Customize the sign in process to allow greater flexibility in the visitor experience. Notify the host or escort via email or SMS when a visitor arrives.
- Quickly identify pre-registered visitors using QR or barcodes.
- Efficiently manage time and attendance reporting to help reconcile contractor time on site against what is invoiced.
- Issue Mobile Connect credentials from Visitor Management.

## Command Centre Web

Command Centre Web\* is the latest evolution in our suite of Command Centre products. It provides the flexibility and security to easily manage your site from anywhere with an internet connection whether that be a PC, tablet, or mobile phone.



Command Centre Web connects back to the sites on-premise server using the API Gateway and is secured with two-factor authentication using Gallagher Mobile Connect.

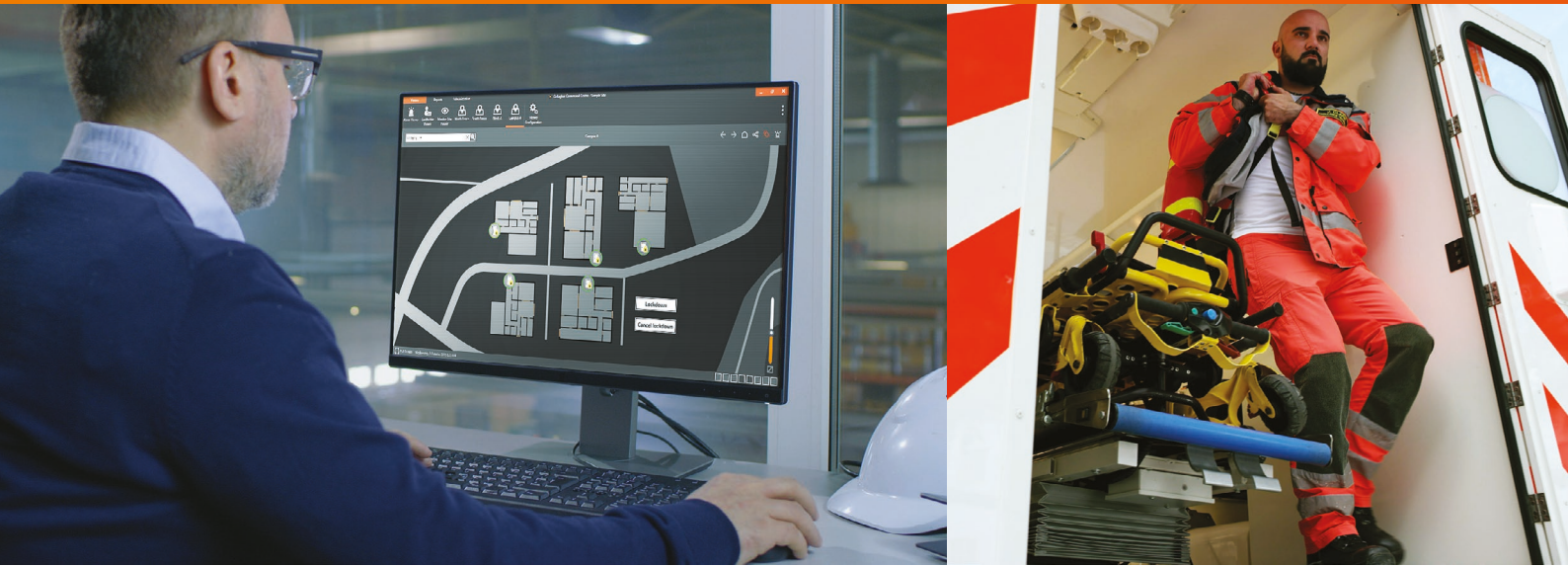
This solution will evolve with our customers' needs. The first module is Cardholder Management and allows cardholder admin to be undertaken without needing a full Command Centre workstation set up. Perfect for reception, public guard stations, and anyone else who may need to perform cardholder management tasks but does not need to do other security-related tasks such as alarm management.

The cardholder management module allows users to:

- View cardholder activity and history
- Manage cards and credentials (excluding printing/encoding cards)
- Create cardholders and manage cardholder access/assign access
- Update general personal data fields (PDFs).

\* Requires Command Centre v8.80 or later





## Powerful emergency response

In the event of a site lockdown, emergency situation or serious security threat, every second counts. Command Centre relays everything that happens on site in real-time, enabling a swift and accurate response that supports emergency management processes and significantly improves evacuation times.

When an emergency, threat or breach is detected, Command Centre allows you to quickly identify where people are on site and communicates important information to them, to keep them away from danger and ensure the right people are in the right

place. The Broadcast Notifications solution provides fast, relevant communication to cardholders via email, text message or push notification. Mobile Evacuation allows for optimized personnel flow and safety on-site during a drill or emergency.

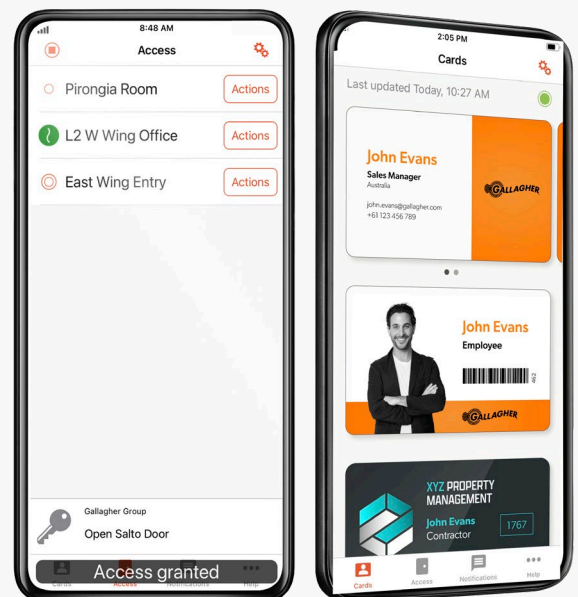
Command Centre also supports off site monitoring, with the ability to immediately transmit alarms to a remote monitoring station using industry standard Contact ID data format. When a security breach occurs the monitoring station can dispatch guards to re-secure your business or call emergency services.

## Mobile Connect App

Gallagher's Mobile Connect App allows you to use your mobile device like an access card. Harnessing the power of Bluetooth® wireless technology for iOS and Android phones, and NFC technology for Android phones, Mobile Connect interfaces directly with Gallagher's T-Series Multi Tech readers.

- Remove the need for a physical ID card with Mobile Connect Digital ID
- Store access credentials and Digital IDs for multiple sites
- Use your Mobile Connect App to add your employee badge to Apple Wallet\*
- Eliminate the replacement cost of lost/stolen cards
- Remote provisioning allows access to be set up in advance of a user visiting a site
- Optional two-factor authentication for added security (Face ID, fingerprint, or PIN)
- Reduce expenses with a subscription that allows for credentials to be reissued and shared with other sites
- Configurable Bluetooth® read range at each Gallagher reader to suit your requirements
- Arm and disarm alarms using Bluetooth® Actions
- Activate heating, ventilation, air conditioning (HVAC) and lights using Bluetooth® Actions
- Request access at Gallagher, Salto BLE and Aperio BLE\*\* readers
- Log on to alarm management terminals to perform alarm management functions.

\*Requires Command Centre v9.10 or later \*\*Requires Command Centre v9 or later





## Site management

Effective management of your total site security creates a more efficient operating environment and helps ensure business continuity. Reduce traditional security-related costs and improve productivity, with reliable automation and smart integrations provided by Command Centre.



### Effective site monitoring

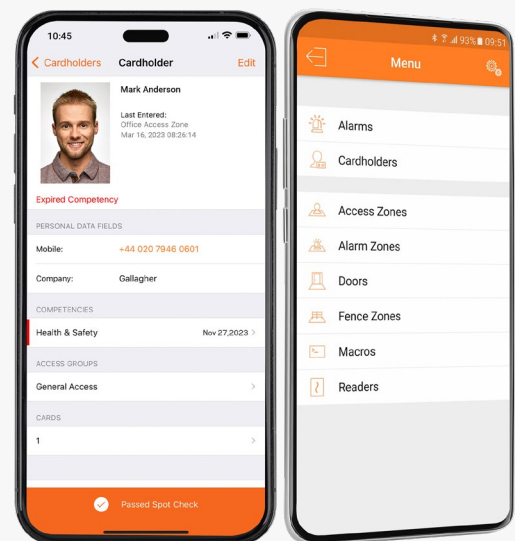
Command Centre Site Plans provide you with centralized site management visibility and monitoring, for increased situational awareness across both local and remote sites. Your Command Centre operators can easily see activity on site, giving them the tools to manage any situation that arises and ensuring a fast, appropriate response to identified breaches.

Use the Notifications solution in Command Centre to send email or text messages to cardholders about events; expiry notifications of cards or competencies; select reports (scheduled); and send Broadcast Notifications to defined lists of cardholders using push notifications to their mobile device.

### Command Centre Mobile App

The Command Centre Mobile App securely connects your mobile device to Command Centre. Get the flexibility to monitor and manage your systems from any location, both on or off the corporate network, providing greater control and maximizing productivity.

- Manage alarms, respond to open door requests and perform common overrides anywhere on site or off site.
- Manage temporary entry/exit points with the Mobile Access feature, allowing secure access control anywhere on site.
- Trigger pre-configured actions, for example site or zone lockdowns.
- Use the Spot Check feature to challenge cardholders at a location, quickly determine if they are authorized, record the reason for a fail, the location details, and disable the card to prevent further use.
- Scan QR and barcodes for quick information display on cardholder or asset.
- Use the Mobile Evacuation feature to move cardholders into access zones from a mobile device and monitor cardholder counts in monitored areas.
- Capture cardholder photos
- Read Mobile Connect, MIFARE Card Serial Number, and some card credentials natively\*



\*Reads DESFire and PIV cards (CHUID only). Requires v8.30 and an iPhone 7 or above (iOS 12 or above)





## Perimeter security

Gallagher's advanced perimeter security solutions are configured and controlled by Command Centre, to provide effective deterrence and detection on your site.

Reliable, robust perimeter status reporting removes the requirement for manual inspections and reduces the need for traditional physical security guards. Continuous measurement and intelligent monitoring detects unauthorized entry or exit into defined areas on your site, triggering instant alerts. False alarms are reduced, allowing your guards to focus their attention where it's most needed.

## Advanced site management reporting

Command Centre's advanced reporting features allow you to identify where hardware is operating well and make informed decisions about where to focus your resources. For example, sections of perimeter fencing where breach attempts are most often detected may require more security presence.

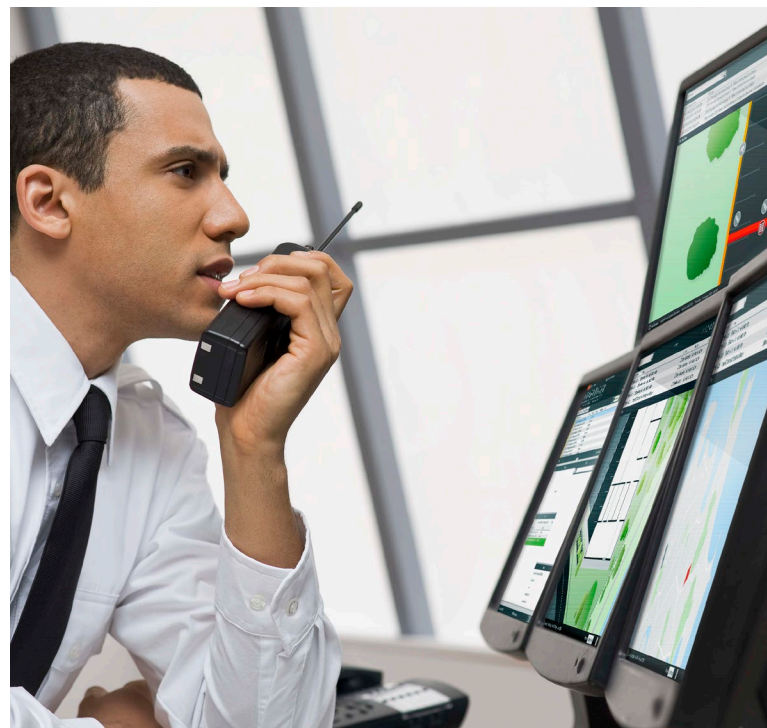
Reliable door, zone and perimeter status reporting removes the need for manual inspections, while integration with imaging systems provides you with a visual and audible record of events, which can be relied upon as evidence if required.

Command Centre gives you the ability to configure reports that run on a repeating schedule, or in response to ad hoc events such as a fire alarm. This easily customized, accurate and timely reporting functionality reduces both administration time and cost for your business.

## Alarm management

Monitor and acknowledge alarm activations anywhere on your site with ease, including access control events, perimeter breaches and building management system alerts. Set entry and exit delays for intruder alarm zones, program perimeter security fencing alarms, and use schedules to automate access and alarm state changes.

Command Centre's seamless integration with complementary third-party video systems provides you with a visual and audible record of events associated with an alarm. You can view video as a live stream or use pre-event, during event and post-event footage as reliable evidence if required.





## Business management

Keep your employees safe, healthy and compliant, with the added benefits of reduced operational disruption and increased productivity. Integrations between Command Centre and your HR systems, alongside comprehensive reporting and audit functionality, allows you to efficiently implement, enforce and report on business policies and processes at every point.

Ensure your workforce is competent and fit for work, proactively minimize risk, comply with policies, regulations and standards, and meet health and safety requirements, using Command Centre and physical security infrastructure.

### Compliance

Effectively manage compliance with your business policies, as well as a range of standards and regulations, by ensuring individuals accessing your site have the required clearances, credentials, inductions, permits and licenses, and other competencies.

Business integration between Command Centre and your HR system creates a single source of truth when managing data, ensuring competency-based access control decisions can be made using correct, regularly updated information. Integration with Microsoft® Active Directory (AD), Microsoft® Entra ID and Okta seamlessly links physical access permissions to existing logical access permissions, eliminating duplication of data entry, minimizing data errors, and allowing your operators to swiftly disable both logical and physical access permissions with the click of a button.

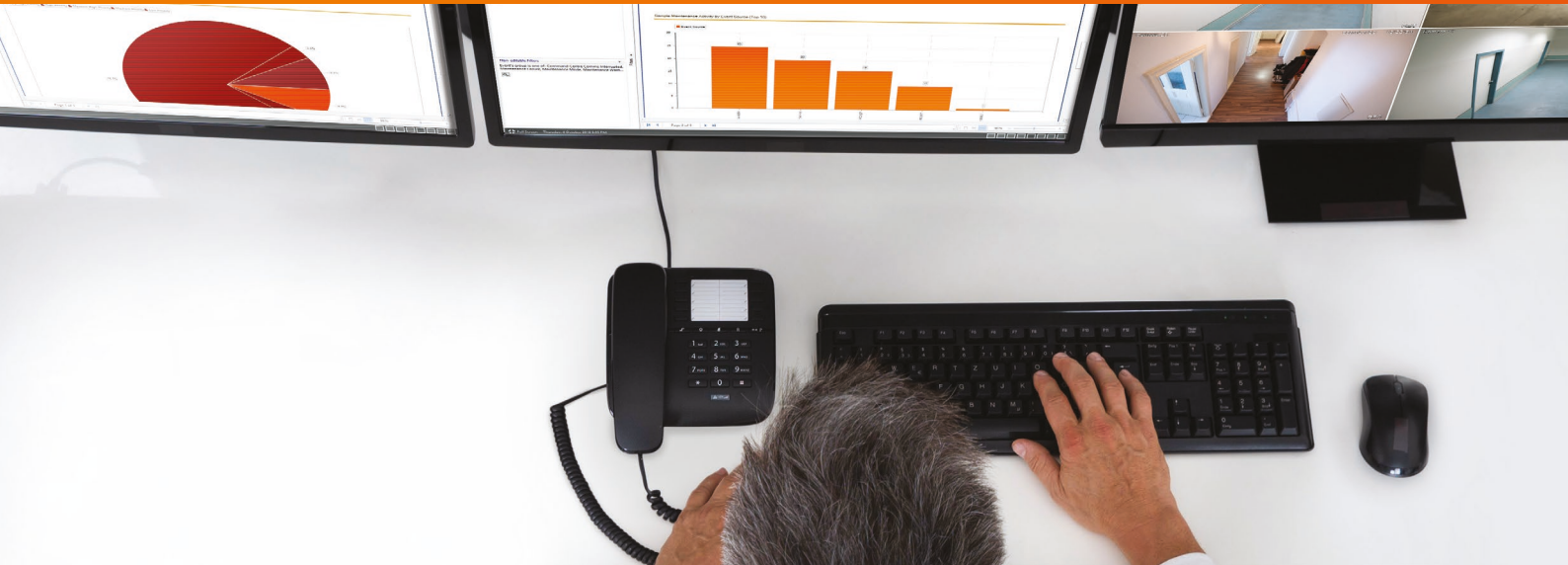
### Health and safety

Make the wellbeing of your people a priority, with Command Centre functionality that automatically enforces business health and safety policies, and helps you meet your duty of care to employees, contractors and visitors.

Ensure your employees are in a fit state to work and reduce the risk of physical injury, damage to equipment, fines or production downtime. Command Centre's Fatigue and Exposure Management solution monitors the time cardholders spend in designated areas and ensures they follow best practice requirements regarding shift and exposure time. The Alcolizer integration, combined with Gallagher's Random Selection, eliminates the serious risks associated with employees working under the influence of alcohol, by measuring breath alcohol levels and denying access upon a failed result.







## Advanced business management reporting

Command Centre's flexible, powerful auditing and reporting capabilities help you easily and quickly produce information to prove compliance with regulations and requirements, while reducing administrative time and cost.

Real-time audit trails provide prompt and reliable decision-making information, and a reference in the case of health and safety matters. Automate and schedule reports to distribute information for those who need it, analyse efficiency across your system and configure reports to run on a repeating schedule or as a response to alarms or events.

Configure reports including page layout, file output type (.doc, .xls, .pdf or .csv), filters within the report, and more. Command Centre uses industry-leading standards and levels of encryption, so you can be confident your data is protected.





Discover a smarter, more cost-effective way to operate. Command Centre ensures full visibility and control of building management services at all times, with the confidence that resources are used to their full potential and facilities are effectively managed.

Command Centre reporting allows you to fully track and monitor resource and room use, ensuring full utilization of your lockers, and reducing the ongoing costs of heating, ventilation, air conditioning and lighting.

## Reduce energy costs

In a cost-driven and energy-conscious operating environment you need to be sure that your building management services are running correctly and not consuming power and resources when they are not required. Integration with resource booking systems identifies when a room is not in use and grants the ability to turn off lights, air conditioning, heating and locks the door, creating significant cost and energy savings.

Make use of Gallagher's online booking interface to schedule and timetable rooms and resources. Via the online platform, rooms can be searched, bookings can be made or rescheduled and course timetables can be planned and auto-scheduled.

High level communication between Command Centre and building management systems using the BACnet protocol allows you to streamline site operations. Monitor and control your HVAC (heating, ventilation, and air conditioning), air quality and other building management systems, saving you time and money.







### Identify critical faults early

Early discovery of generator faults, refrigeration failure, filtration pressure alerts, fuel control system overflow or general mechanical fault alarms gives you time to respond before an issue becomes more difficult – and expensive – to fix.

### Support modern work environments

Personalized access to office resources and car parking, agile access control management, flexible locker solutions and the ability to use mobile devices as credentials makes it easy for people to work in different ways and access the resources they need, when they need them.





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